PCSA

Professional Case Management
Services of America, Inc.

GEORGIA · FAMILY RESOURCE GUIDE

A starting point for your family.

Contacts and practical next steps for people with developmental disabilities and those who support them. Keep this guide for calls and appointments.

01 Find the right starting point

Looking for Support Coordination?

Contact PCSA about services in DBHDD Regions 3, 4 and 5. Either office can help you get started.

Valdosta · Main office

2404 Bemiss Road, Valdosta, GA 31602

229-241-1540

pcsa@att.net

Tucker · Metro office

3543 Habersham at Northlake Road
Building E, Tucker, GA 30084

770-939-7370

contactus@pcsasc.com

Applying for waiver services?

Start with your DBHDD intake and evaluation team. Ask about eligibility and applying for the NOW or COMP Medicaid waiver.

Intake contacts in PCSA's service area

Region 3 · Decatur	**404-244-5050**
Region 4 · Thomasville	**229-225-5099**
Region 5 · Savannah	**912-303-1649**

dbhdd.georgia.gov/regional-field-offices

Not sure which region you live in? Use the field-office website to look up your county.

Waiver information: dbhdd.georgia.gov

02 Make your first call count

My county and current support:

The question I most want to ask:

> **Before you finish the conversation, ask:**
> Who should I contact next? Which forms do I need? When should I follow up?

My next step / person to contact:

Follow-up date:

GEORGIA · SUPPORT DIRECTORY

People and places that can help.

FAMILY SUPPORT

Parent to Parent of Georgia

Family connections, information and training for parents of children and young adults with disabilities.

770-451-5484
p2pga.org

RIGHTS & ADVOCACY

Georgia Advocacy Office

Contact a resource advocate about disability rights, access to services, abuse or neglect.

404-885-1234
thegao.org

COMMUNITY & PUBLIC POLICY

Georgia Council on Developmental Disabilities

Advocacy opportunities, inclusion initiatives and information about disability policy.

404-657-2126
gcdd.org

DENTAL CARE

DDD Foundation

Specialized dental care for people with developmental disabilities. Call about becoming a patient.

404-942-0086
dddfoundation.org

Know your rights: read the Universal Declaration of Human Rights at un.org.

Help that can't wait

Immediate danger	**Call 911**	Police, fire or a serious medical emergency.
A crisis in Georgia	**1-800-715-4225**	Georgia Crisis & Access Line (GCAL) · 24/7.
Emotional support	**Call 988** or **text 988**	Suicide & Crisis Lifeline · Free, confidential, 24/7.

Crisis information: 911.gov · dbhdd.georgia.gov · 988lifeline.org